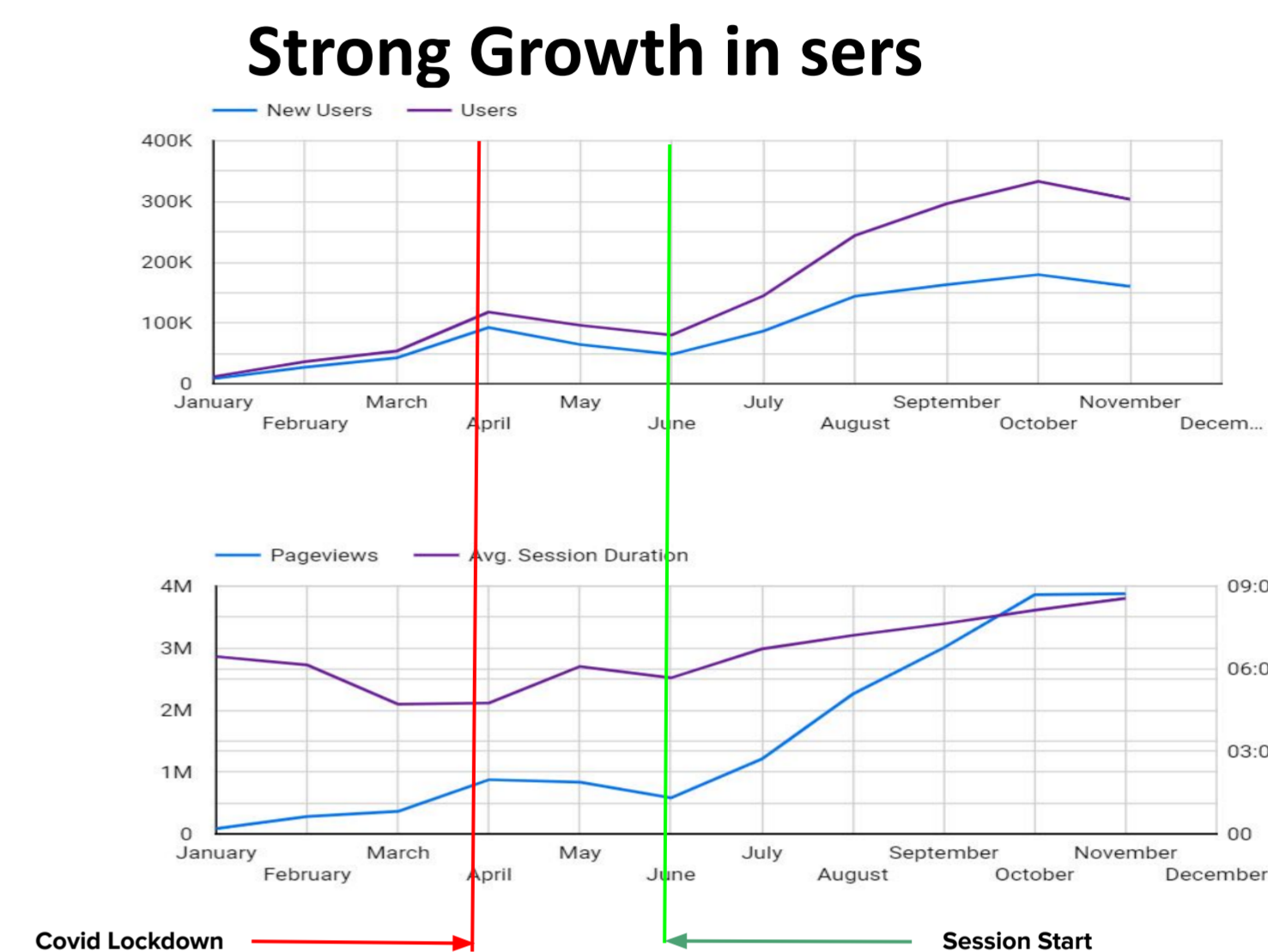
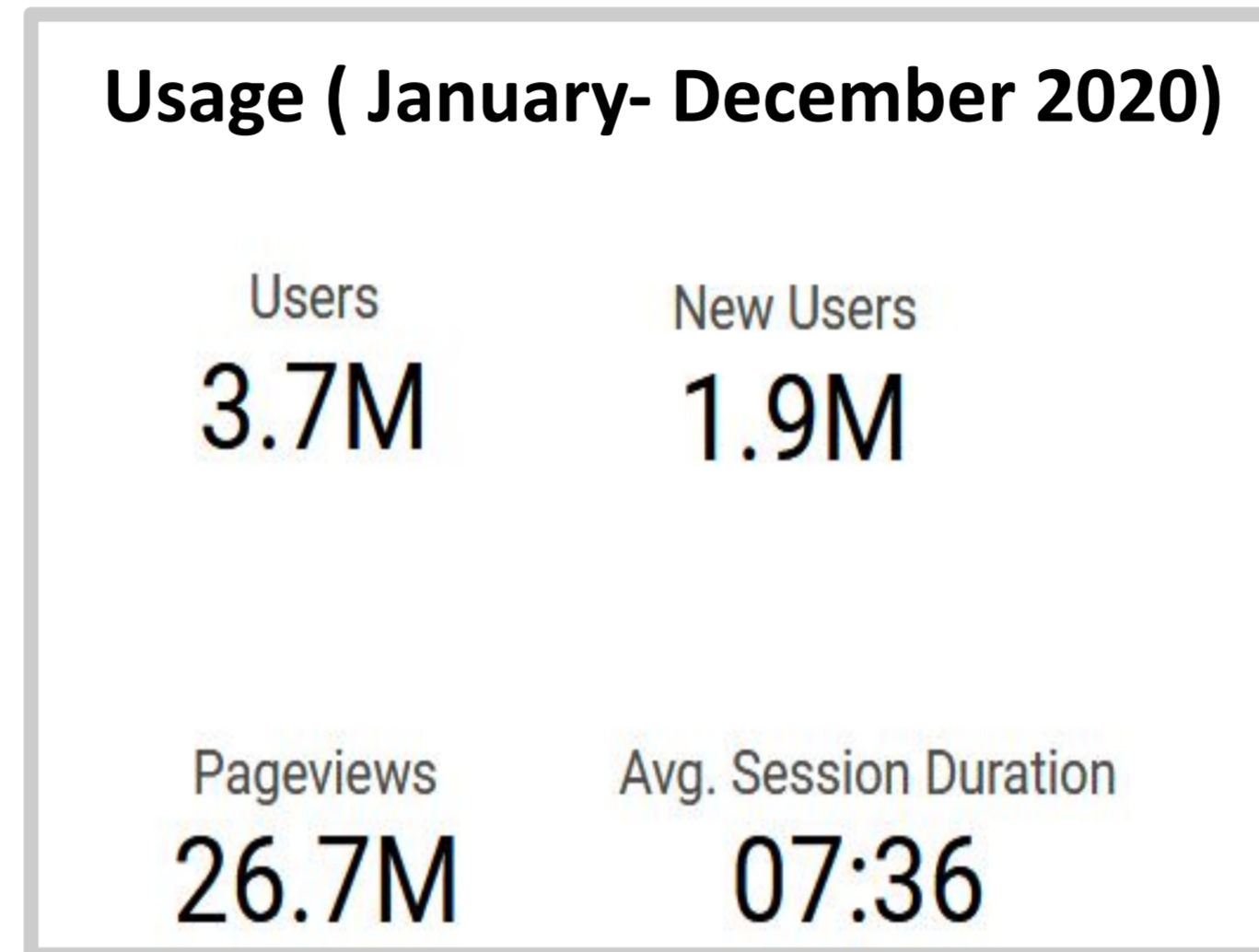
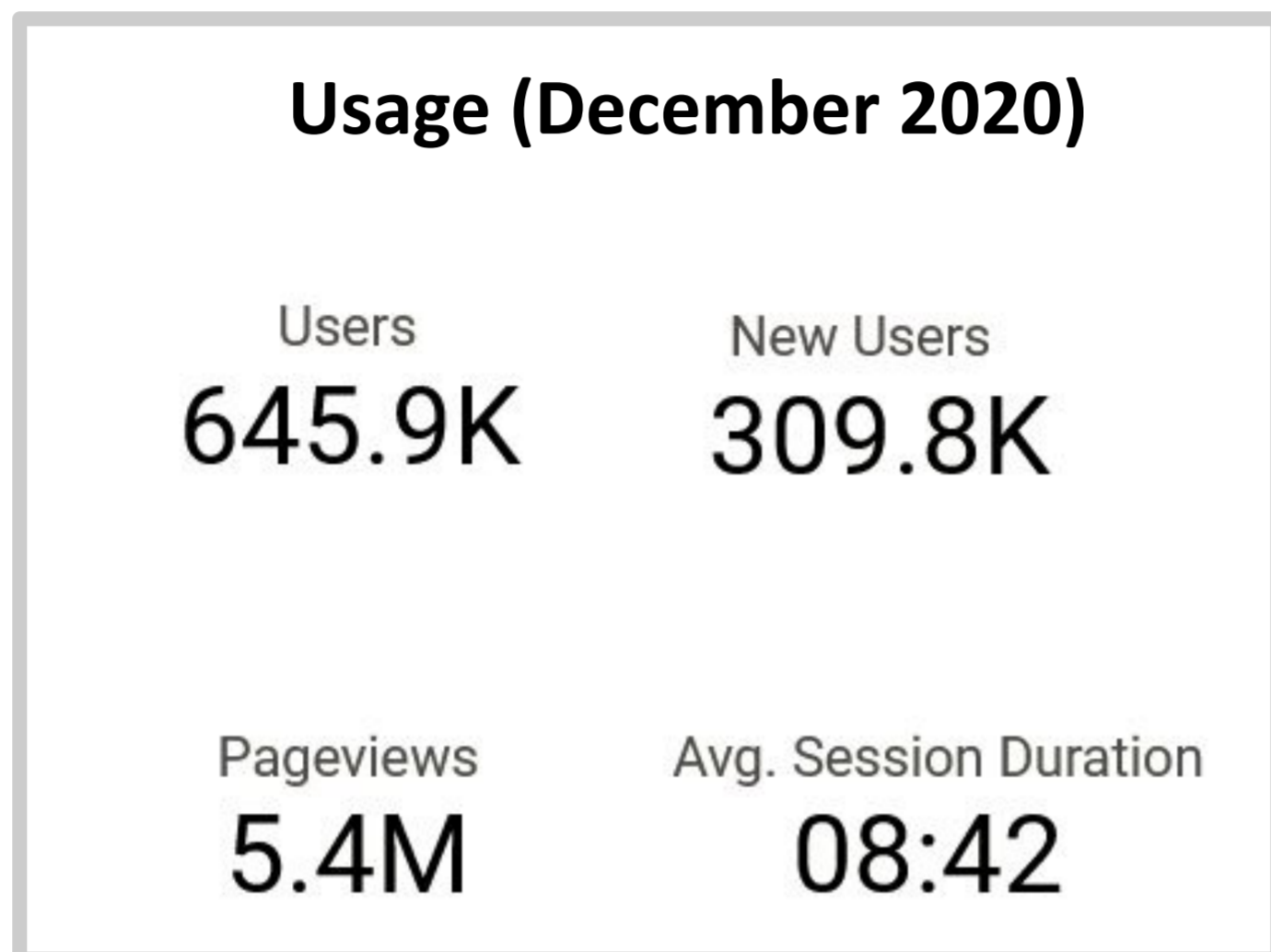
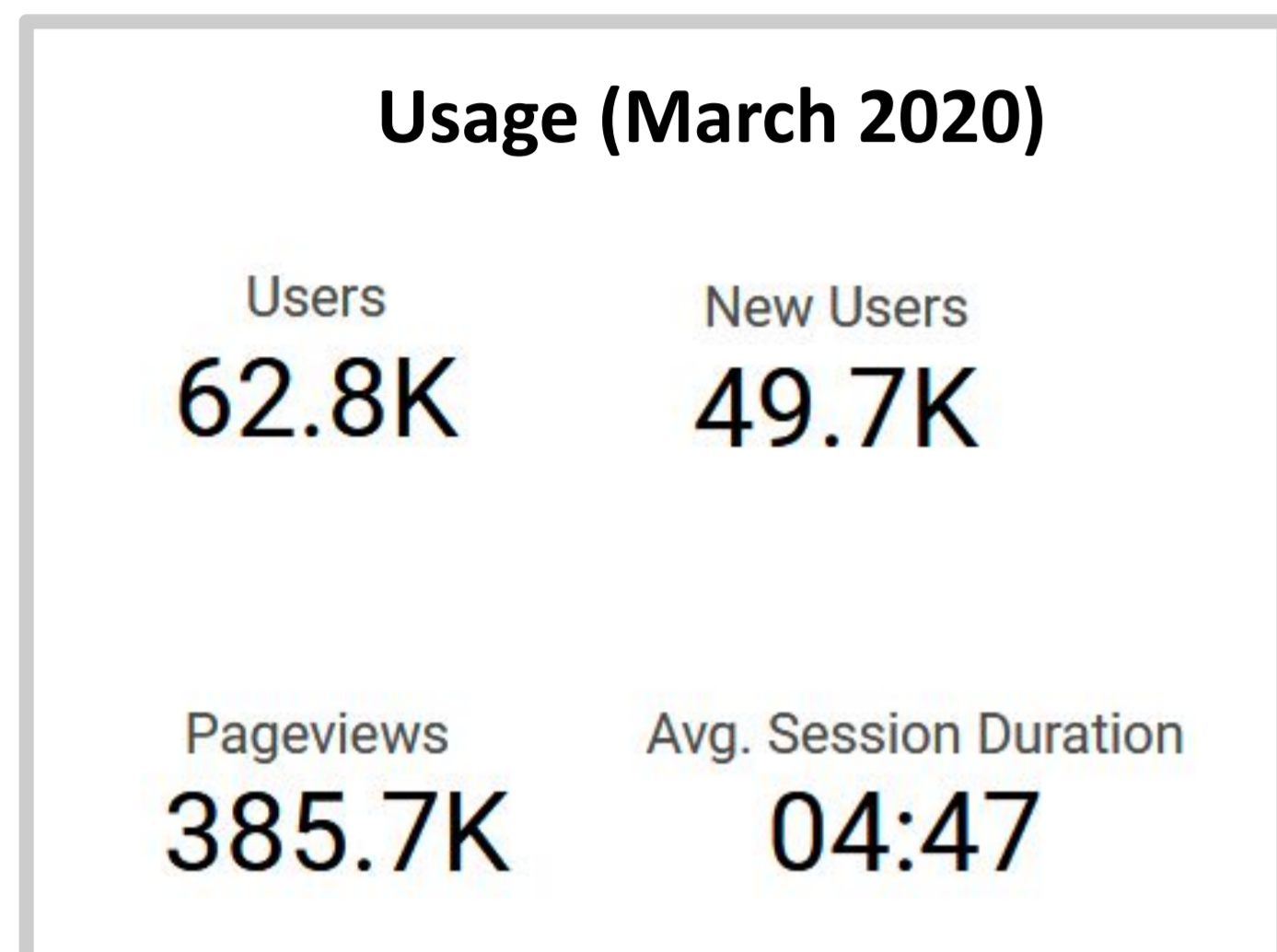


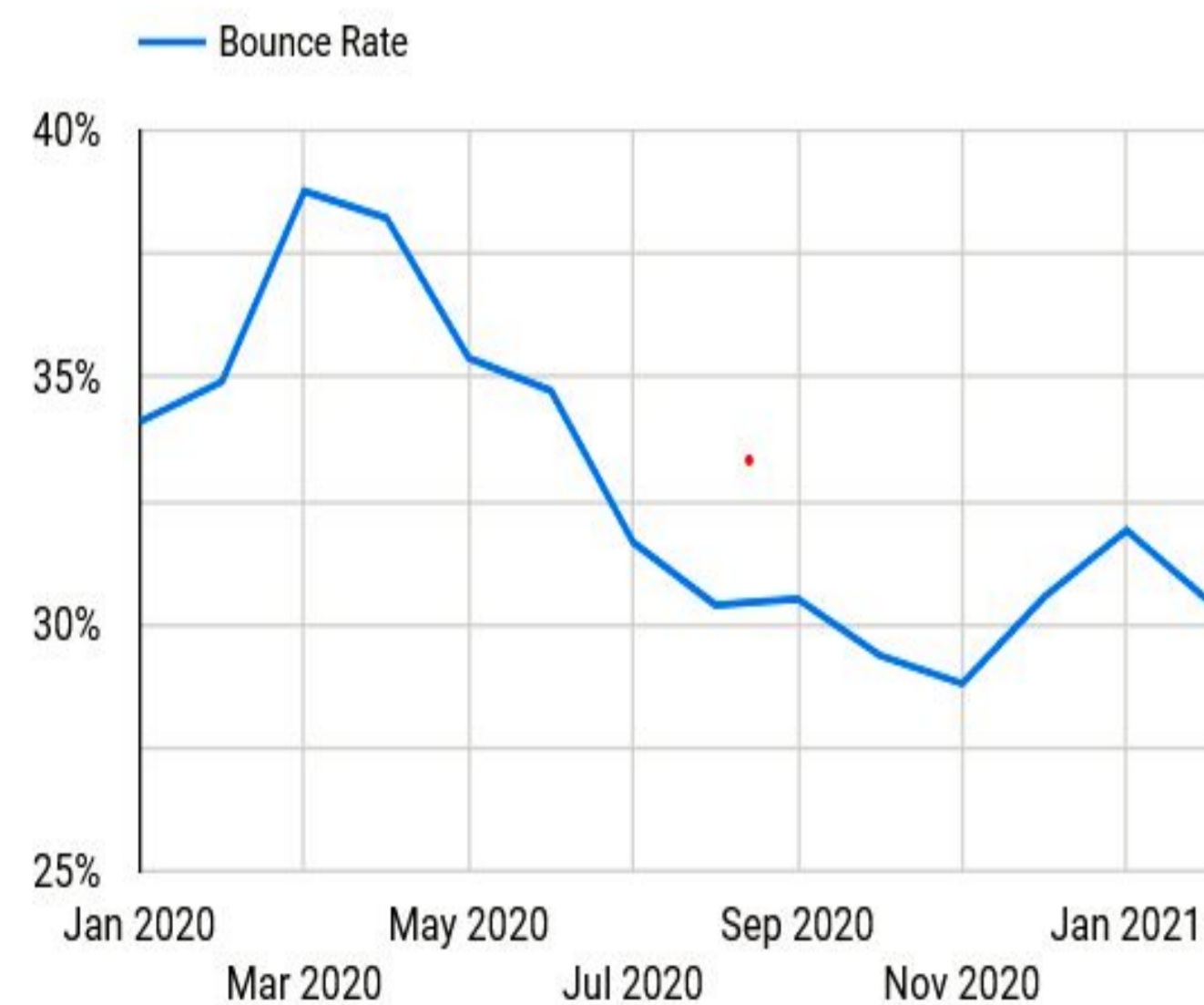


Impact of COVID on Virtual Labs Usage



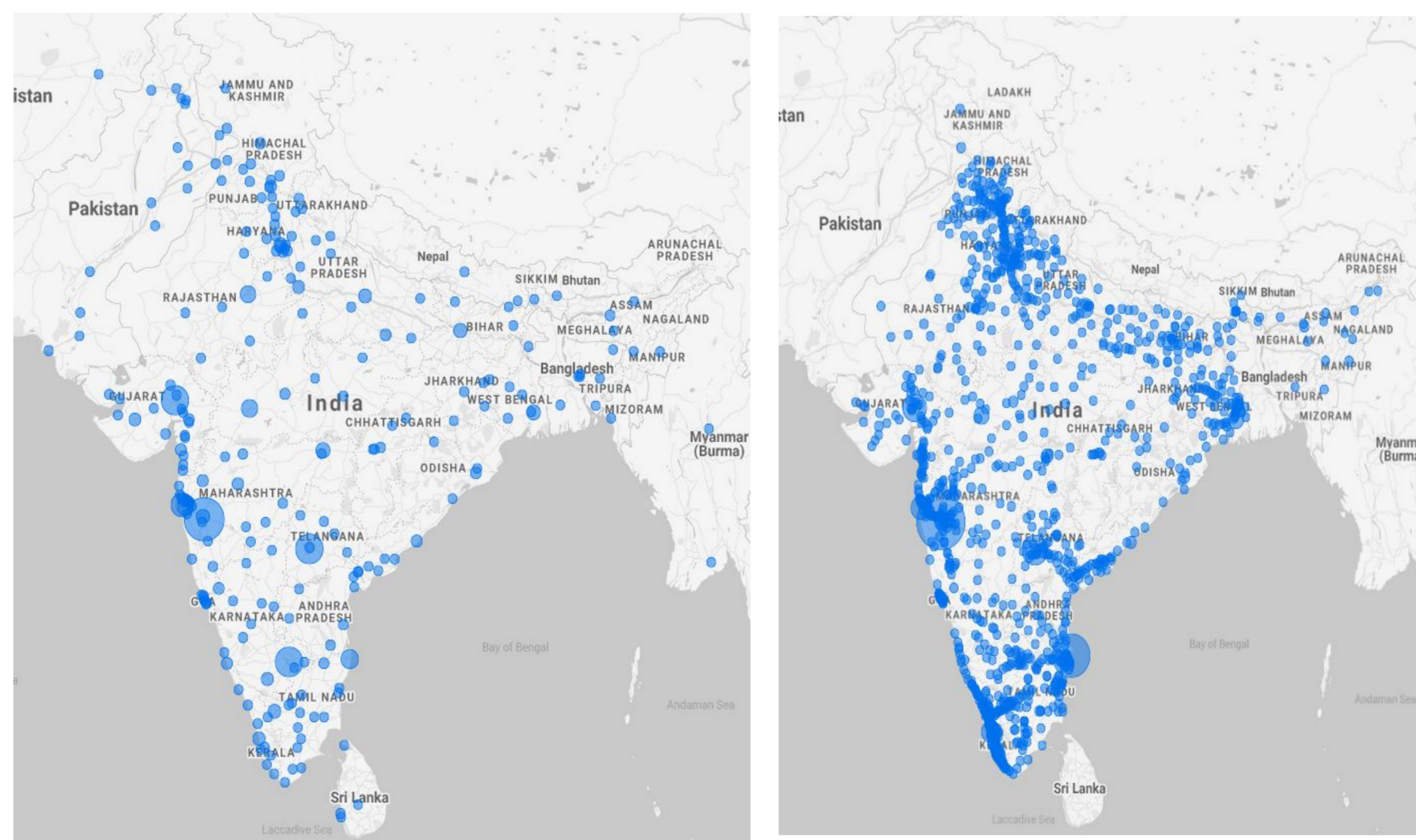
New Users: Users with no session cookie when they visit.
Users: All users (new or returning)
Pageviews: Total number of pages viewed (loaded/reloaded in browser)
Session: The period of time a user is active on the site (30 min of inactivity kills the session)
Avg. Session Duration: Total time spent in sessions/# of sessions

Real usage went up (bounce rate* dropped)



*Bounce rate is # of single-page sessions divided by all sessions

Real pan-India usage (smaller cities active)



24/7 usage accelerated

